

**Access Advisory Committee to the MBTA Membership Meeting
Conference Rooms 2 and 3, 10 Park Plaza, Boston, MA
Wednesday, February 26, 2014, 1:00 to 3:00 PM**

Please note: AACT meetings are public and open to all. They are conducted in compliance with the Commonwealth of Massachusetts Open Meeting Law, M.G.L. c.30A, §§ 18-25 (effective July 1, 2010)

Meeting Agenda

1. Opening/Introductions

- Reading of Agenda
 - Approval of December 18, 2013 Minutes
 - Chairman's Report
- 1:00-1:15 PM

2. Guest Presentations:

- James Stoetzel, MBTA Project Manager for Keolis Contract, B.J. Finnell, Customer Service Manager, Keolis Commuter Services
 - Chief Executive Officer James Cassetta, WORK, Inc., Facilities Maintenance and Management
- 1:15-2:00 PM

3. Break

2:00-2:10 PM

4. MBTA Reports

2:10-2:20 PM

- Deputy Chief Kenneth Green, Transit Police
- Larry Haile, System-Wide Accessibility
- Frank Oglesby, Office for Transportation Access

5. Vendor Representative Report

2:20-2:40 PM

- The Joint Venture of National Express
- Veterans Transportation, LLC
- Greater Lynn Senior Services

6. Open Discussion

2:40-2:55 PM

7. Announcements and Meeting Adjourned.

2:55-3:00 PM

Please observe the following guidelines; thank you for your cooperation:

- No outbursts, interruptions, or cross talking when someone is speaking.
- If you have any questions, please wait to be recognized by the Chair or a person serving as Chair. Please, one question

or comment at a time. Each attendee will be given no more than two opportunities to address each issue.

- Please wait for your answer; do not continue to speak.
- Place all cellular phones and or paging systems on “off” or “silent mode” **BEFORE** the meeting.
- No eating allowed during the regular AACT meeting.
- Remember to take all your belongings with you; if you bring any of these items please remove them when you leave the room (***bottles, cups, tissues, and bags***). Please leave the area like you found it.
- All meetings will be recorded.
- Please help make this a fragrance-free meeting.

Assistive Listening Devices are available upon request. For assistance or reasonable accommodations contact Ms. Janie Guion at least one week prior to the meeting at (617) 973-7507 or TTY (617) 973-7089.

The AACT meeting locations are accessible to people with disabilities and via public transportation. Assistive listening devices are available at the meeting site. Every effort will be made to provide other accommodations, such as materials in accessible formats or languages, or interpreters in American Sign Language (ASL) upon advance request. Please contact the Central Transportation Planning Staff at 617.973.7507(voice), 617.973.7089 (TTY), 617.973.8855 (fax), or AACT@ctps.org.

The Metropolitan Planning Organization (MPO) complies with Title VI of the Civil Rights Act of 1964, the Americans with Disabilities Act (ADA), and other federal and state non-discrimination statutes and regulations in all programs and activities. The MPO does not discriminate on the basis of race, color, national origin, English proficiency, income, religious creed, ancestry, disability, age, gender, sexual orientation, gender identity or expression, or military service. Any person who believes herself/himself or any specific class of persons to have been subjected to discrimination prohibited by Title VI, ADA, or other non-discrimination statute may, herself/himself or via a representative, file a written complaint with the MPO. A complaint must be filed no later than 180 calendar days after the date on which the person believes the discrimination occurred. A complaint form and additional information can be obtained by contacting the MPO at <http://www.bostonmpo.org>.