

**MBTA  
DEPARTMENT OF SYSTEM-WIDE ACCESSIBILITY  
FIXED ROUTE REPORT – January 27, 2010**

**PUBLIC MEETING WITH JUDGE KING**

The next MBTA/BCIL public meeting will be held on Monday, February 1, 2010 at the State Transportation Building, 10 Park Plaza, 2nd Floor, Conference Rooms 2 & 3. The Independent Monitor for the Settlement Agreement, Judge Patrick King, will share his assessment of the MBTA's progress to date in implementing the Agreement. MBTA staff will provide updates on ongoing efforts to comply with various Settlement Agreement items. A large portion of the meeting will be devoted to an open Question and Answer period.

**EVACUATION CHAIRS AND CARTS UPDATE**

MBTA Operations has accepted delivery of all 367 evacuation chairs obtained through a Homeland Security grant for use on subway and commuter rail cars; 6 tunnel rescue carts are expected to arrive in April. MBTA Vehicle Engineering and Maintenance is now determining where best to secure the chairs. There is a possibility that the T will be able to obtain additional funding through FEMA for 140 more chairs.

**MBTA SYSTEM-WIDE ACCESSIBILITY BOARD PRESENTATION**

On Wednesday, January 6th, the MBTA's Department of System-Wide Accessibility (SWA) was given the opportunity to present "Accessibility at the MBTA: The Path to Integration and Inclusion" to the new MassDOT Board of Directors. The presentation included sections on: the history of accessibility legislation, BCIL class action lawsuit, MBTA/BCIL Settlement Agreement, and an overview of some key settlement commitments. The presentation is on the T's website: [www.mbta.com](http://www.mbta.com); "Accessibility at the T".

## **T-TRACKER TRIAL PROGRAM**

A reminder that the MBTA would like your comments at: [t-trackertrial@mbta.com](mailto:t-trackertrial@mbta.com) on a pilot program to provide "real-time" bus arrival information on 5 major bus routes: The T-Tracker Trial program includes bus route 39 which serves Jamaica Plain, the Longwood Medical Area, and Back Bay in Boston; and bus routes 111, 114, 116, and 117 which serve Haymarket Station, East Boston, Chelsea, and Revere. Real-time bus arrival information is available for every stop on these trial routes on the MBTA website and on the phone:

For web access go to [mbta.com](http://mbta.com) and select [T-Tracker Trial](#) under the "Rider Tools" menu. Then choose the route, direction, and stop from the drop-down menus. This will give you the predicted bus arrival time for that stop, as well as a stop number for use on the website or the phone. You can also select a link to a map that shows the current location of the buses and can make it easier to find the stop you want.

Or you can call **617-517-3917** and enter the stop number. TTY service is also available at 617-222-5146.

## **MBTA POLICE BUS STOP LAW/NO SMOKING ENFORCEMENT**

MBTA Transit Police officers continue to issue parking violations for cars parked in bus stops. In 2009 approximately 1,500 tickets were issued by MBTA vs. about 300 in 2008. The violations have occurred in various cities and towns with the most tickets issued in urban areas. T Police also monitor compliance with the state law that bans smoking on MBTA property. During 2009, officers issued 1,681 smoking violations.

## **SWA-BACK BAY CHARLIECARD OUTREACH PROGRAM**

Staff from the Department of System-Wide Accessibility at Back Bay are visiting area Senior Centers and other facilities an average of twice per month to issue Senior, Transportation Access Pass (TAP) and Blind Access CharlieCards to eligible MBTA customers. Outreach events are scheduled for Swampscott (February 12) and Randolph (February 16). More information about the events is available at [www.mbta.com](http://www.mbta.com), or by calling the MBTA Customer Support Services Center at 617-222-3200 voice; 617-222-5146 TTY.

## **MBTA BUS OPERATIONS RECERTIFICATION TRAINING**

Bus Operations continues to hold monthly recertification training classes at the Charlestown Bus Garage for Operators and other Bus personnel. The training classes include modules and videos illustrating the MBTA's policies on assisting customers with disabilities, service animals, use of ramps and lifts, and other accessibility-related topics. The next class will be on Wednesday, February 10th.

Please contact Laura Brelsford in the MBTA's System-Wide Accessibility Department at 617-222-1688 voice; 617-222-5045 TTY; [lbrelsford@mbta.com](mailto:lbrelsford@mbta.com), if you are interested in attending this or future classes.